

Agent sprawl: find the agents nobody owns

Agents become ownerless when the person who created them is deleted. The Agent Registry in the Microsoft 365 admin centre lists every agent available to your tenant and flags the ones without owners. Microsoft Agent 365 is the paid control plane on top.

At a glance

Agent Registry	M365 admin centre > Agents > All agents > Registry
Agent types listed	Microsoft agents, external partner-built, published by your org, shared by creator
Counts shown	Total agents, Agents without owners, Unmanaged agents
Filters	Status, publisher type, channel (Copilot, Teams, Outlook, M365 apps, SharePoint), platform, data source
Agent 365	Generally available since 1 May 2026, \$15 user/month (USD list, annual)
Microsoft 365 E7	\$99 user/month: E5 + Microsoft Copilot + Agent 365 + Microsoft Entra Suite

A 30-minute agent review

1

Start at the overview cards

Pending requests, agents without owners, agents at risk and agents with exceptions.

WHERE M365 admin centre > Agents > Overview

2

Deal with ownerless agents

Select the Agents without owners card. Find a new owner, or block or delete the agent.

WHERE Agents > All agents > Registry > Agents without owners

3

Look at SharePoint agents specifically

Filter the registry by Channel = SharePoint.

4

Export the registry for a quarterly review

The CSV export has 30+ fields, including owner, platform, channel and instructions.

5

Clear pending requests

Approve or reject. Needs AI Administrator or Global Administrator.

WHERE Agents > All agents > Requests

6

Automate the inventory

Microsoft's sample on the registry page uses Microsoft Graph (preview).

WHERE `Connect-MgGraph -Scopes 'CopilotPackages.Read.All' - GET
/v1.0/copilot/admin/catalog/packages`

7

Pin the agents you want people to use

Up to three, via Manage pinned agents. It can take up to six hours to appear.

Watch out for

- Filters don't change the Total agents count. If the numbers look wrong, check your filters.
- Only Copilot Studio drafts show in the registry today, not Agent Builder, Foundry or SharePoint drafts.
- Risk signals in the registry need an E7 or Agent 365 licence, and several overview metrics only count once Agent 365 licences are active.

Sources

1. Agent Registry - learn.microsoft.com/en-us/microsoft-365/admin/manage/agent-registry
2. Agent 365 in the admin centre - learn.microsoft.com/en-us/microsoft-365/admin/manage/agent-365-overview
3. Microsoft Agent 365 pricing - www.microsoft.com/en-us/microsoft-agent-365

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| ■ Custom SPFx web parts, Teams tools and automation | ■ Adoption and training, and Copilot grounded in your data |

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