

— COPILOT · COMPLIANCE GUIDE

Copilot data compliance: retention, OneDrive and memory

Between October and December 2026, Copilot data moves and the retention rules that cover it change. Older Teams retention policies stop covering Copilot, new Copilot Pages land in OneDrive, Purview retention for Copilot memory rolls out and the classic DSPM experiences retire.

What changes, and when

Late Sep to mid-Oct	Purview retention for inactive Copilot memory versions (MC1478965)
Early to late Oct	Copilot personalised with Microsoft 365 work data, on by default (MC1492154)
Mid-Oct to late Nov	New Copilot Pages and Notebooks saved to users' OneDrive (MC1449182). Government clouds mid-November to early December
Late Oct to mid-Nov	Older Teams retention policies treated as Teams-only, so they stop covering Copilot interactions (MC1481313)
30 Nov to 31 Dec 2026	DSPM (classic) and DSPM for AI (classic) retire (MC1481315)

Retention first

1

Cover Copilot with its own retention policy

Find any older policy that includes Teams chats you relied on for Copilot prompts and responses. Then create a policy for the Microsoft Copilot experiences location, before late October.

WHERE Purview portal > Solutions > Data Lifecycle Management > Policies > Retention policies

2

Agree a period for Copilot memory

Work it out with legal and privacy, and update your data subject request process. History can be kept after a user deletes a memory.

Storage, personalisation and DSPM

3

Decide on personalisation

Enhanced personalisation is on by default. Users can turn off Chat History and Work Insights; admins use the enhancedPersonalizationSetting control in Microsoft Graph.



4

Check OneDrive for Copilot Pages

Check OneDrive retention for leavers, DLP, and whether your backup and eDiscovery tools cover OneDrive.

WHERE Set-SPOTenant -OrphanedPersonalSitesRetentionPeriod <days>

5

Move off classic DSPM

Confirm access to the new DSPM and move reports and data risk assessments across before 30 November.

WHERE Purview portal > Solutions > DSPM

6

Tell users

New Copilot Pages appear next to their Word and Excel files in OneDrive, and they follow OneDrive's leaver process.

Watch out for

- Teams retention for Teams content doesn't change. Only Copilot interactions drop out of the older policies.
- Existing Copilot Pages aren't migrated, and existing Notebooks keep saving pages in SharePoint Embedded.
- Turning off personalisation or saved memories doesn't delete memories that already exist.

Checklist

- | | |
|--|---|
| ☐ Old Teams policies reviewed | ☐ Copilot retention policy created |
| ☐ Memory retention agreed | ☐ Personalisation decided |
| ☐ OneDrive coverage checked | ☐ Off classic DSPM by 30 Nov |

Sources

1. Message center posts, via mc.merill.net: [MC1481313 Teams retention](#) · [MC1449182 Pages in OneDrive](#) · [MC1478965 memory retention](#) · [MC1481315 classic DSPM](#) · [MC1492154 personalisation](#)
2. Retention for Copilot and AI apps - learn.microsoft.com/en-us/purview/retention-policies-copilot

NEED HELP WITH MICROSOFT 365, SHAREPOINT OR COPILOT?

Talk to APPS 365 LTD

SharePoint experts who build the products, not just the advice. We help with:

- | | |
|---|--|
| <ul style="list-style-type: none"> • Copilot readiness: fix permissions and tidy content before switch-on • Intranet and navigation: SharePoint UX and intranet redesign • Custom SPFx web parts, Teams tools and automation | <ul style="list-style-type: none"> • Governance and oversharing: audit and score access with GovernPoint • Migration and tidy-up into a clean SharePoint • Adoption and training, and Copilot grounded in your data |
|---|--|

Seven APPS 365 apps are listed on Microsoft AppSource with free trials. Image Maps is rated 5.0 from 31 ratings and Power Popups 5.0 from 22. APPS 365 LTD, London, company no. 13955007.

Book a free 30-minute call

BOOK ONLINE
apps365ltd.com/talk

CALL
+44 (0)20 3890 3026

EMAIL
info@apps365ltd.com

OUR MICROSOFT 365 /
SHAREPOINT APPS
apps365.pro



GovernPoint



Image Maps



NavPilot



Advanced Tabs



Power Popups



Alerts Fusion



Short URL