

— POWER PLATFORM · CAPACITY GUIDE

Power Platform capacity in November: AI Builder credits end, Dataverse limits enforced

From 1 November 2026, AI Builder add-ons retire and new or renewed premium licences stop including AI Builder credits. From 9 November, Microsoft starts enforcing Dataverse storage entitlements for Dataverse-only Dynamics 365 tenants. Here are the two changes, the lifecycle and what to check.

The two changes

1 Nov 2026	AI Builder add-ons retire, and new or renewed premium licences stop including AI Builder credits. Existing credits are honoured to the end of your contract term, then AI Builder runs on Copilot Credits
9 Nov 2026	Dataverse storage validation begins; the rollout completes 14 December (MC1483529)
Who it hits	Dataverse-only tenants running Dynamics 365 Sales, Customer Service, Field Service, Customer Insights, Customer Voice, Contact Center or Project Operations, without Finance and Operations
Over capacity	Create, copy, restore and recover blocked at once. Sandboxes without pay-as-you-go: administration mode after 30 unresolved days, disabled after 90 (data kept)
Not changing	AI Builder features stay supported. Production environments stay accessible

Dataverse first

1

Check your capacity

Compare Database, File and Log use against your entitlement. You need Tenant admin, Power Platform admin or Dynamics 365 admin.

WHERE Power Platform admin center > Licensing > Capacity add-ons > Summary and Dataverse tabs

2

Free up space, or plan to stay over

Check consumption per table and remove or archive what you don't need. Staying over? Buy capacity, or switch on pay-as-you-go: sandboxes with it skip the overage lifecycle.

AI Builder, then tell people

3

Find what runs on AI Builder

List the apps and flows that use AI Builder models or prompts, and their owners.



4

Allocate Copilot Credits

Give those environments Copilot Credits, or plan to buy them: "If no Copilot Credits are available, usage will be blocked."

WHERE Power Platform admin center > Licensing

5

Turn off auto-renew on AI Builder add-ons

Before your renewal date. Buying through a CSP partner? Ask your partner.

WHERE Microsoft 365 admin center, or Partner Center

6

Tell release managers and makers

While the tenant is over capacity, environment create, copy, restore and recover are blocked, for sandbox and production.

Watch out for

- "There's no automatic conversion of AI Builder credits to Copilot Studio Credits," and credits don't roll over from month to month.
- AI Builder overage can be worked out five or more days late, so blocking can lag behind usage.
- Restrictions lift once the tenant is back below 100% of its entitled capacity.

Sources

1. End of AI Builder credits - learn.microsoft.com/en-us/ai-builder/endofaibcredits
2. MC1483529, Dataverse storage enforcement - mc.merill.net/message/MC1483529
3. New Microsoft Dataverse storage capacity - learn.microsoft.com/en-us/power-platform/admin/capacity-storage
4. Partner Center October 2026 announcements - learn.microsoft.com/en-us/partner-center/announcements/2026-october

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